

# Shark®

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**LIFT-AWAY™ PRO  
STEAM POCKET® MOP**

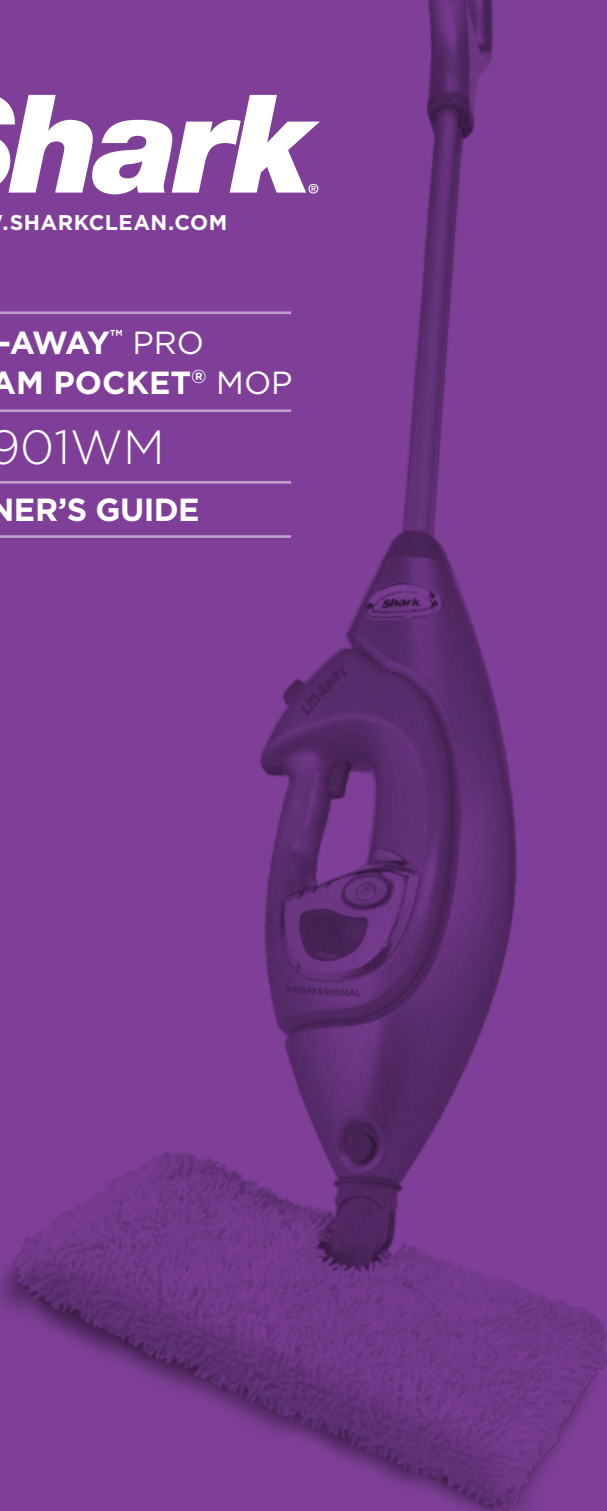
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**S3901WM**

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**OWNER'S GUIDE**

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# IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

## For Household Use Only

**WHEN USING YOUR SHARK® STEAM MOP, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:**

**WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY READ ALL INSTRUCTIONS BEFORE USING YOUR STEAM MOP.**

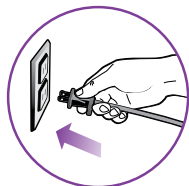


### **DANGER OF SCALDING.**

Please use caution when using the steam mop. The steam emitted from the steam mop is very hot.

### **POLARIZED PLUG:**

This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **Do not attempt to defeat this safety feature.**



1. Use the system only for its intended use.
2. **DO NOT** use outdoors.
3. **DO NOT** leave the appliance unattended when plugged in. Always unplug the power cord from the electrical outlet when not in use and before servicing.
4. **DO NOT** allow the appliance to be used by children. Close attention is necessary when used by or near children, pets or plants.
5. Use only as described in this manual.
6. Use only manufacturer's recommended accessories.
7. **DO NOT** use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water. Return the appliance to EURO-PRO Operating LLC for examination and repair. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used.
8. To protect against a risk of electric shock, **DO NOT** immerse the steam mop into water or any other liquids.
9. **DO NOT** handle plug or steam mop with wet hands or operate appliance without shoes.
10. **DO NOT** pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.



TOLL FREE: 1-800-798-7398

11. **DO NOT** unplug by pulling on power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current carrying capacity.
12. **DO NOT** put any objects into openings. Do not use with any opening that is blocked.
13. **DO NOT** put hands or feet under the steam mop. Unit gets very hot.
14. In mop mode use **ONLY** on flat, horizontal surfaces. Do not use on walls, counters or windows.
15. **DO NOT** use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.
16. **DO NOT** add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance as this may damage the unit or make it unsafe for use. If you live in a hard water area, we recommend using distilled water in your steam mop.
17. When in use, NEVER turn the appliance over or on its side.  
**NEVER DIRECT STEAM TOWARDS PEOPLE, ANIMALS OR PLANTS.**
18. **NEVER LEAVE THE STEAM MOP IN ONE SPOT ON ANY SURFACE FOR ANY PERIOD OF TIME WHEN MICRO-FIBER PAD IS ATTACHED AS THIS WILL DAMAGE YOUR FLOORS.**
19. Carefully remove the micro-fiber cleaning pad immediately after you have unplugged and allowed the steam mop to cool.
20. When cleaning the steam mop, unplug the power cord from the electrical outlet and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the unit.
21. Extreme caution should be exercised when using this appliance to clean stairs.
22. Never use steam mop without micro-fiber cleaning pad attached.
23. Keep your work area well lit.
24. Store steam mop indoors in a cool, dry place.
25. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the steam cleaner.
26. If an extension cord is absolutely necessary, an extension cord rated a minimum of 15 ampere, 14 gage cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange cord so that it cannot be pulled or tripped over.
27. Always unplug and allow the steam mop to cool before removing or changing mop heads.



**WARNING:** Your steam mop is designed to clean hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

This manual covers model number: S3901WM 11

### **TECHNICAL SPECIFICATIONS**

Voltage: 120V., 60Hz.

Power: 1550 Watts

Water Capacity: 300ml (10.14 oz.)



**TOLL FREE:** 1-800-798-7398

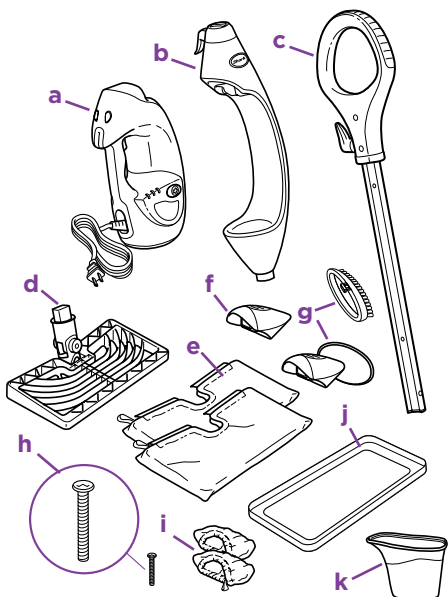
## Contents

Thank you for purchasing the **Shark® Lift-Away™ Pro Steam Pocket®** Mop.

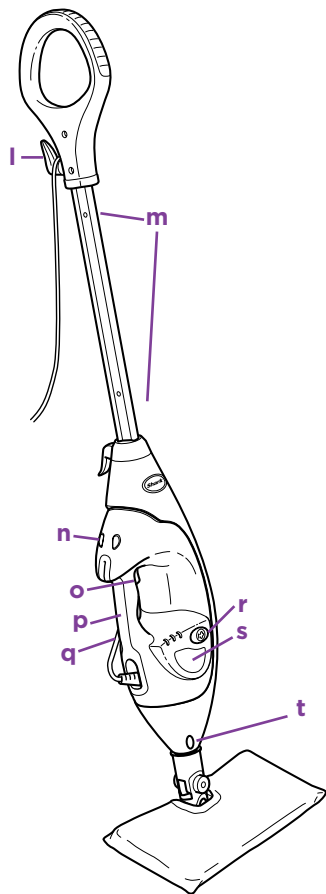
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## Getting Started

When assembling your steam mop there may be a little water in or around the water tank. This is because we test all our steam mops 100% before you buy them, so you get a quality **Shark® Lift-Away™ Pro Steam Pocket® Mop**.

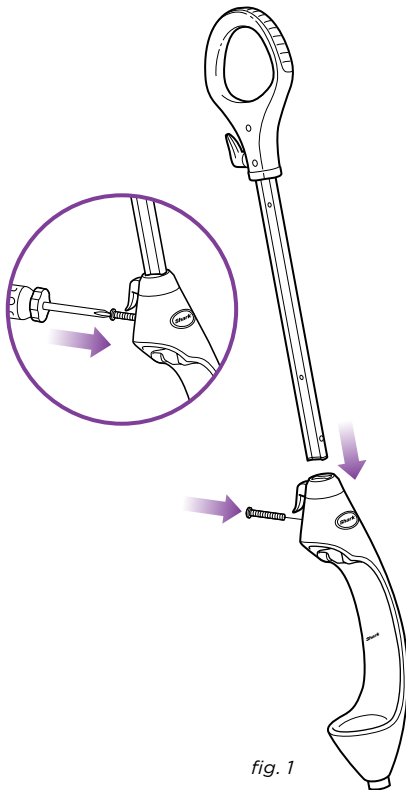


- a** Handheld Steamer
- b** Steam Mop Housing
- c** Mop Handle
- d** All-Purpose Mop Head
- e** Two-Sided Micro-Fiber Cleaning Pad for the All-Purpose Mop Head (2)
- f** Direct Steam Nozzle
- g** Garment Steamer and Bristle Frame
- h** (1) 6mm x 54mm Large Screw\*
- i** Garment Steamer Bonnets
- j** Carpet Glider
- k** Filling Flask



- l** Quick Release Swivel Cord Wrap
- m** Cord Clips
- n** Steam Unit Lock Button
- o** Steam Trigger
- p** Handheld Steamer Handle
- q** Water Tank Cap (not shown)
- r** ON/Standby Button
- s** Water Tank
- t** Mop Head Release Button

\*Phillips or flat head screwdriver can be used. Screwdriver not included.

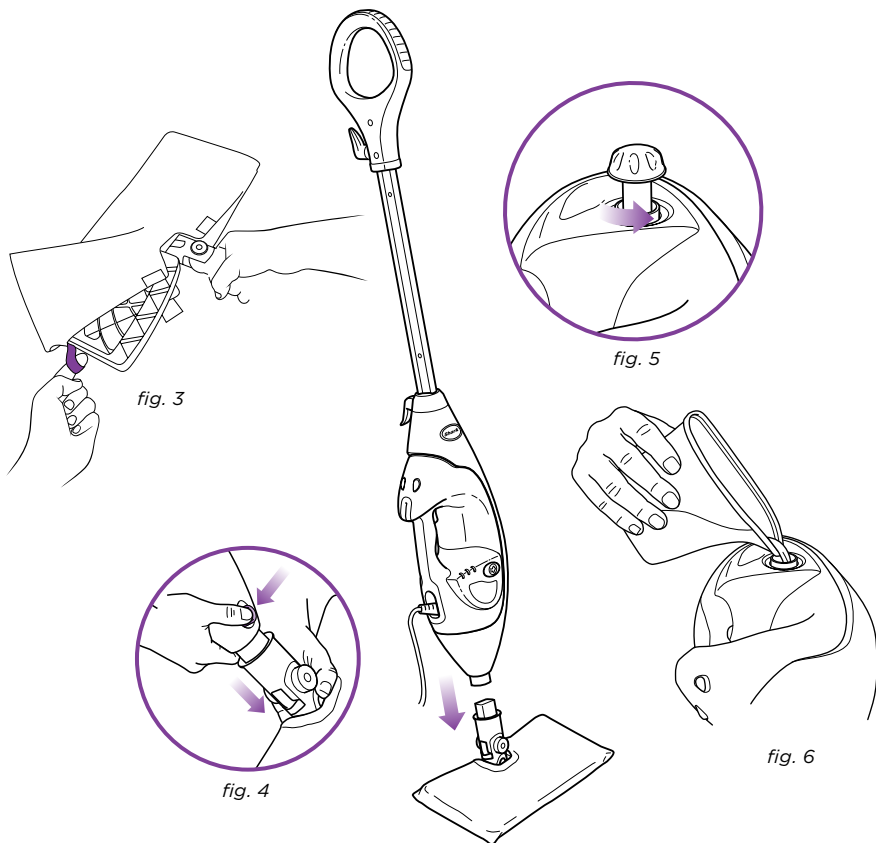


**! IMPORTANT:** Always make sure the mop is **UNPLUGGED** from the wall when not in use. Never fill the mop, attach the mop head, change or remove the micro-fiber cleaning pad when the mop is plugged into the wall. To prolong the life of your **Shark® Lift-Away™ Pro Steam Pocket® Mop** we recommend using distilled water. Make sure you only add water to the tank. Chemicals or cleaning solution may damage the appliance and could be unsafe for you and your family.

## STEAM MOP ASSEMBLY

- 1 Insert the Mop Handle end labeled “**Front**” into the Steam Mop Housing. Make sure it is inserted past the line printed on the pole. Secure the assembled handle and pole by using the large screw and a Phillips or a flat head screw driver (screwdriver not included). (**fig. 1**)
- 2 Insert the **Handheld Steamer** into the steam mop housing. (**fig. 2**)

## Getting Started with Your Steam Mop - cont'd



**3** Use the lavender loop on the side of the micro-fiber cleaning pad to slide the mop head into the pad pocket. Then secure the quick fasteners on the top of the pocket to lock in place. (**fig. 3**)

**4** Snap the mop head into the base to secure it. (**fig. 4**)

**5** Turn the water tank cap counter clockwise and remove from the tank. (**fig. 5**)

Use the filling flask and pour water into the tank. Do not overfill. Replace the cap on the water tank. (**fig. 6**)

**⚠ IMPORTANT:** Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We recommend that you check the use and care instructions from the floor manufacturer.

**⚠ NOTE:** To prolong the life of your steam mop, we recommend using distilled water.



**IMPORTANT:** When you are using the mop for the first time, it might take longer than the normal 30 seconds to start steaming.

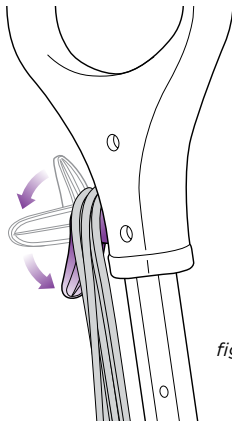


fig. 7

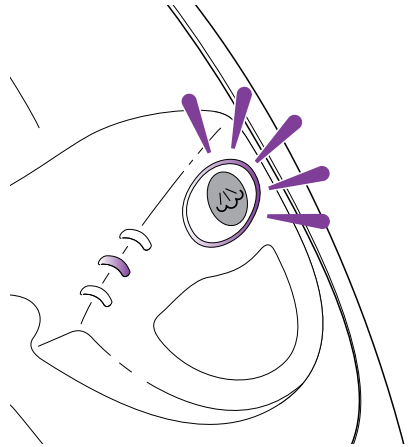
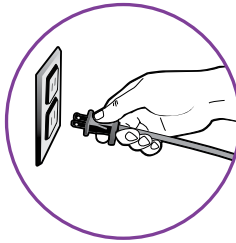


fig. 8



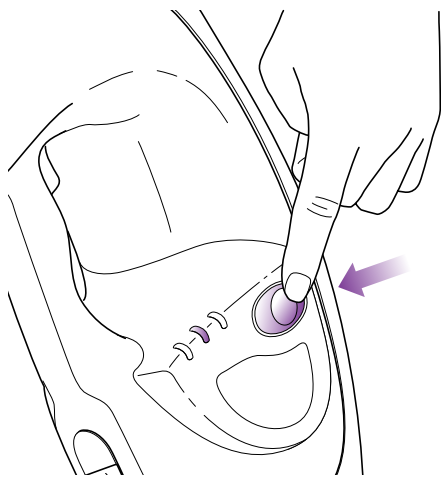
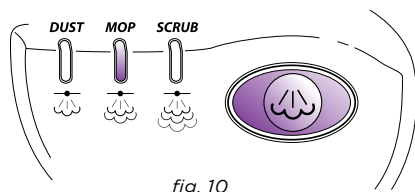
**IMPORTANT:** Your Steam Mop needs water to make steam! Never use your steam mop without water in the tank or without the micro-fiber pad attached to the head.

Sweep or vacuum your floors prior to cleaning with your Steam Mop.

Visit [www.sharkclean.com](http://www.sharkclean.com) for other great quick cleaning products to complement your Steam Mop, such as the Shark® Navigator™ Lift-Away™ (model NV350WM).

- 1 Pull and twist the quick release cord holder to unwrap the power cord completely. Plug into a 120-volt electrical outlet. (**fig. 7**)
- 2 The **ON/STANDBY** button will flash blue. If the light does not turn on, reference the troubleshooting section on page 14. (**fig. 8**)

## Using Your Steam Mop - cont'd

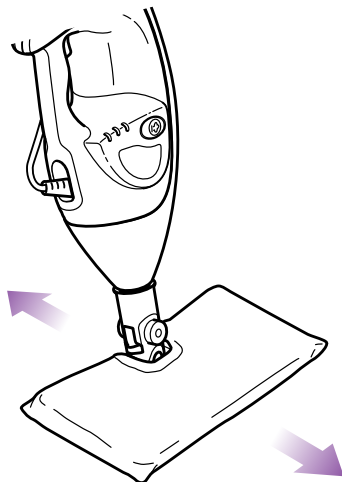


### SELECTING YOUR STEAM SETTING

- 3 Press the **ON/STANDBY** button once for **DUST** setting (**DUST** lighted setting indicator will illuminate). **DUST** setting is a light steam for a quick dusting and best dry time. (fig. 9)

Press the **ON/STANDBY** button a second time to activate the **MOP** setting. **MOP** setting is for normal, everyday steam cleaning. (fig. 10)

Press the **ON/STANDBY** button a third time to activate the **SCRUB** setting. **SCRUB** setting is for heavy cleaning and will leave floors damp.






- 4 Clean your floors with a forward and backward motion. (fig. 11)

Press the **ON/STANDBY** button until the light flashes to stop the steam.

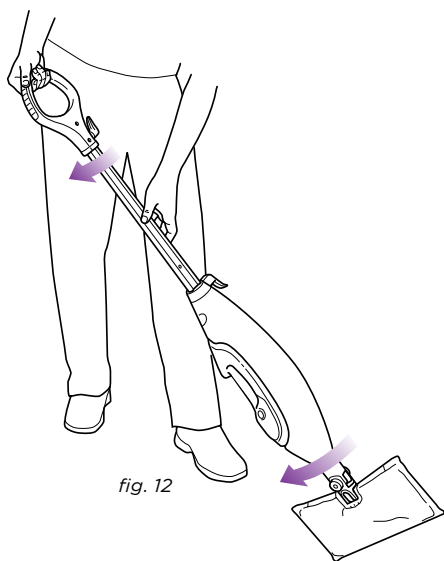
- ⚠ NOTE:** When using your **Shark® Lift-Away™ Pro Steam Pocket®** Mop in Mop Mode be careful not to press the steam trigger on the **Handheld Steamer**, as it will activate **STANDBY** mode. If this happens, press the **ON/STANDBY** button one time to reactivate steam.

The **Shark® Lift-Away™ Pro Steam Pocket®** Mop has three unique steam settings so you can use the perfect amount of steam for the cleaning task at hand. See below for tips on when to use each setting.

Setting	Ideal for These Surfaces	Recommended Usage
<b>DUST</b> 	Laminate Bamboo Hardwood Marble	Light cleaning and dusting Loosen and lift light dirt Sanitize floors
<b>MOP</b> 	Hardwood Marble Tile Stone	Basic, everyday cleaning Remove spots and smaller messes Clean moderate and heavily-trafficked areas Sanitize floors
<b>SCRUB</b> 	Hardwood* Tile Stone Linoleum ----- Carpet (with Carpet Glider)	Tough cleaning and removal of stuck-on messes and stains Deep clean heavily-trafficked areas Cut through heavy dirt and grime Sanitize floors ----- Freshen area rugs and carpets

\* Scrub mode not recommended for continuous cleaning on hardwood

## Using Your Steam Mop - cont'd

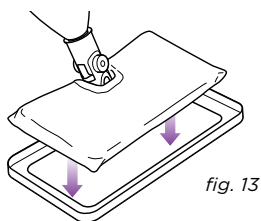


- 5 When one side of the micro-fiber cleaning pad gets dirty, just flip the mop to use the other side and continue cleaning with a fresh pad. (fig. 12)

- 6 When the water tank is empty, the steam mop will stop producing steam. You can refill the water tank at any time as long as the mop is unplugged from the outlet. Follow the instructions from page 4. This applies to switching the mop heads or micro-fiber cleaning pad as well.

**NOTE:** Please wait 2-3 minutes for the Steam Mop to cool off before switching the mop head or the micro-fiber cleaning pad. Never leave the steam mop with a damp/wet micro-fiber cleaning pad on any floor.

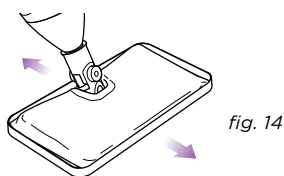
## Using Your Carpet Glider



### THE CARPET GLIDER

- 1 The Carpet Glider can be used with the All-Purpose Head to lightly steam your carpet and area rugs. Just place the mop head with micro-fiber cleaning pad attached into the glider. The recommended steam setting is **SCRUB** when using the Carpet Glider. (fig. 13)

**Lightbulb:** The Steam Mop won't clean your carpeting or area rugs. However, it's great for grooming and freshening.



- 2 Move the steam mop back and forth across a section of the carpet. (fig. 14)

## Getting Started With Your Handheld Steamer

Your **Shark® Lift-Away™ Pro Steam Pocket® Mop** is designed to clean surfaces that will withstand high heat and moisture. Do not use on unsealed wood surfaces (especially wooden antique furniture), unglazed ceramic tile, painted surfaces or surfaces that have been treated with wax, oils, varnishes, or shellac. The sheen may be removed by the heat, steam, and friction of the cleaning tools. Lacquer and polyurethane coatings provide a hard durable protective finish that withstands moisture, but it is always recommended to test an isolated area of the surface to be cleaned before proceeding.

We also recommend you check the use and care instructions from the surface manufacturer.

When cleaning finished wood surfaces, use broad, continuous cleaning strokes. To prevent surface damage, avoid focusing steam or allowing the cleaning tools to sit in one spot for any amount of time.

When assembling your **Shark® Lift-Away™ Pro Steam Pocket®**, there may be a little water in the water tank. This is because we test all our cleaning systems 100% before you buy them, so you get a quality **Shark® Steam** product.

**NOTE:** While the **Shark® Lift-Away™ Pro Steam Pocket® Mop** will operate in one of three steam meetings in the mop mode, your **Handheld Steamer** is programmed to function on just one steam setting. This setting is optimized for above-the-floor cleaning and garment steaming.

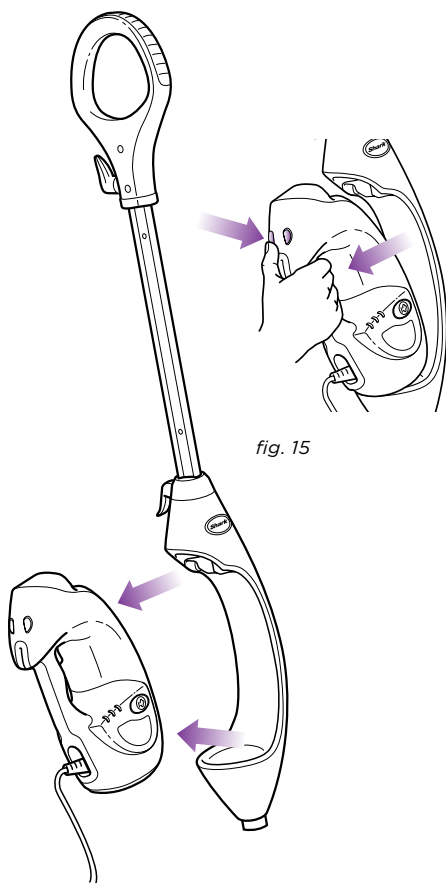


fig. 15

- IMPORTANT:** Before removing the **Handheld Steamer** from the steam mop housing, make sure that the unit is not actively steaming. The **ON/STANDBY** button should be flashing blue. If the **ON/STANDBY** button is solid blue, then press the button until it returns to flashing blue.
- 1 To remove the **Handheld Steamer**, press and hold down the steam unit lock buttons while pulling out the **Handheld Steamer**. (fig. 15)

## Using Your Handheld Steamer with Direct Steam Nozzle

**Cleaning Tip:** The Direct Steam Nozzle creates direct steam spray to clean and sanitize hard to reach nooks & crannies and other places where germs may build up. Use the Direct Steam nozzle to loosen and dislodge compact dirt often found in corners and tight places where traditional methods and cleaning tools tend to push dirt into, making it tough to reach and clean. Spray direct steam and wipe clean with a wet cloth or paper towel.

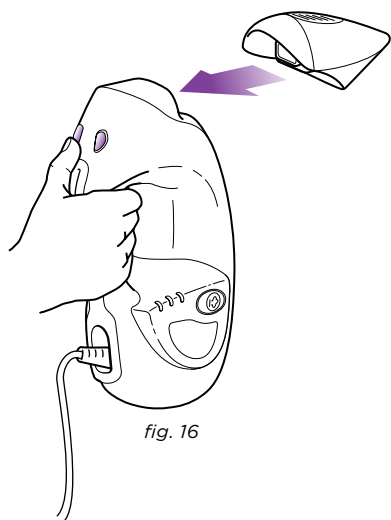


fig. 16

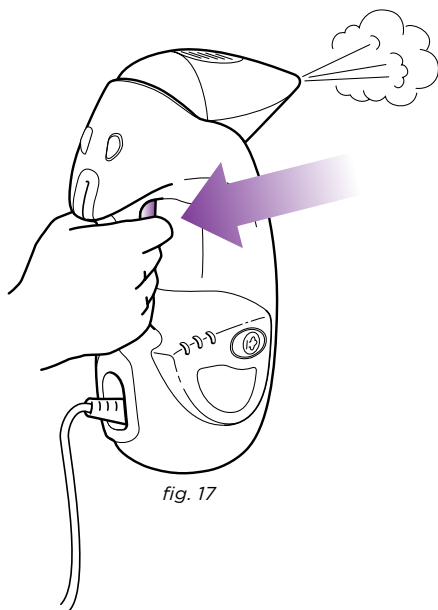


fig. 17

- To activate steam, first attach the Direct Steam Nozzle to the **Handheld Steamer** by snapping the Direct Steam Nozzle into the main nozzle. (fig. 16)
- Then press and hold the steam trigger button to start steaming. While the steam trigger button is pressed and held down, the **ON/STANDBY** button light will be solid blue. When released, the **ON/STANDBY** button light will return to flashing blue. (fig. 17)
- CAUTION:** Do not press steam trigger until the Direct Steam Nozzle is snapped into the main nozzle of your **Handheld Steamer**.
- To remove the Direct Steam Nozzle, press and hold down the steam unit lock buttons. Then slide out the Direct Steam Nozzle using the grips.
- CAUTION:** Do not press steam trigger while removing the Direct Steam Nozzle. Avoid touching the tip of the Direct Steam Nozzle, as this will be very hot after steaming.

## Using Your Handheld Steamer with Garment Steamer

**Cleaning Tip:** The Garment Steamer is ideal for removing wrinkles from clothing and freshening and grooming upholstery. A terry bonnet and frame with bristles provides controlled steaming for most types of clothing. A specialized micro-fiber bonnet is ideal for freshening couches and other upholstery, where odors may accumulate.

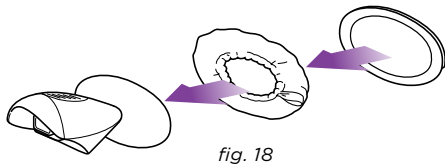


fig. 18

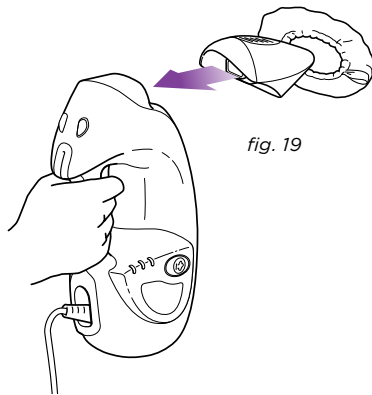


fig. 19

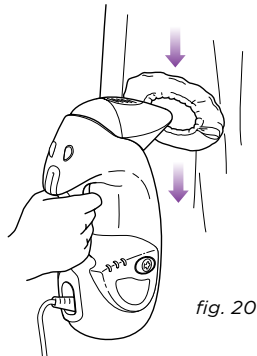


fig. 20

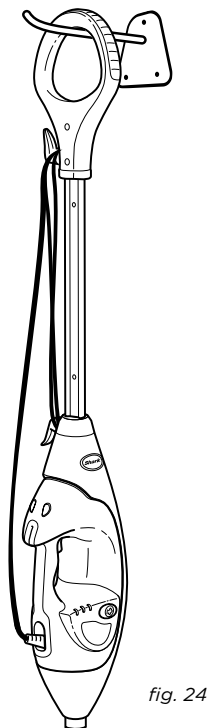
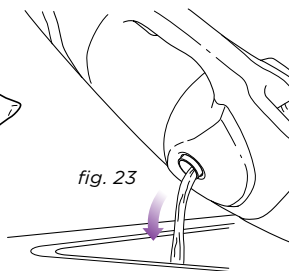
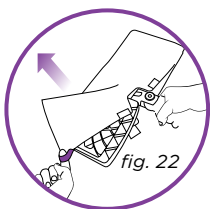
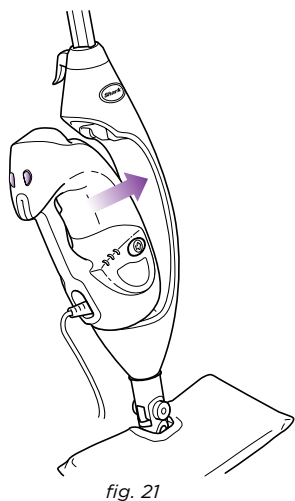
**CAUTION:** Always determine color fastness of any fabric, especially with reds or blues. Taking a clean, moist, warm towel and gently rubbing a small area on the fabric that is as out of sight and out of the way as possible. If color bleeds onto the towel, you may need to have the piece professionally cleaned.

- 1 Select either the thinner, terry cloth bonnet to steam your garments, or the thicker, shaggier bonnet to freshen upholstery.
- 2 Use the lavender loop on the side of the bonnet to slide over the nozzle opening of the Garment Steamer. The elastic around the bonnet should hold it firmly in place around the Garment Steamer opening. (fig. 18)

- 3 Snap the frame with bristles over the Garment Steamer. For ease of use, we recommend that the bristles be placed at the top of the Garment Steamer bonnet. (fig. 18)
- 4 Attach the assembled Garment Steamer to the **Handheld Steamer** by snapping it into the main nozzle. (fig. 19)
- 5 Press and hold the steam trigger button, and move slowly up and down over your garments or upholstery. While the steam trigger button is pressed and held down, the **ON/STANDBY** button light will be solid blue. When released, the **ON/STANDBY** button light will return to flashing blue. (fig. 20)

- CAUTION:** Do not press steam trigger while attaching or removing the Garment Steamer.
- 6 To remove the Garment Steamer, press and hold down the steam unit lock buttons. Then slide out the Garment Steamer using the grips on either side of the Steamer.

## Care of Your Steam Mop



### AFTER USE AND STORAGE

- 1 When you have finished using the **Handheld Steamer**, reattach it to the mop by first placing the bottom of the **Handheld Steamer** into the cradle of the mop housing. (fig. 21)
- 2 Then slide the top end of the **Handheld Steamer** into the mop housing and snap into place.
- 4 **NOTE:** Make sure all attachments are removed before reuniting the **Handheld Steamer** with the steam mop.
- 3 If you are also done mopping, press the **ON/STANDBY** button until the LED light turns flashing blue. This stops the unit from steaming. Unplug the cord from the outlet and place the mop into the upright position. Let the unit cool for 2-3 minutes.
- 4 Remove the micro-fiber cleaning pad by releasing the quick fasteners and using the lavender loop on the side of the pocket, avoiding contact with the hot pad. (fig. 22)
- 5 Empty the water tank before storage. Remove the water tank cap and empty the tank over a sink. Replace the water cap. (fig. 23)
- 5 To store the **Shark® Lift-Away™ Pro Steam Pocket® Mop** hanging up, first remove the head (after it has cooled and the steam has been released) then hang on a large hook. (fig. 24)



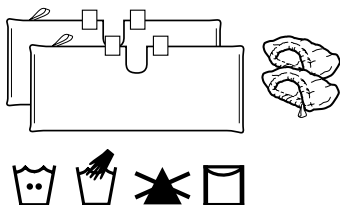


fig.25

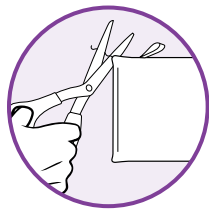


fig.26

### CARE OF YOUR MICRO-FIBER CLEANING PAD

- 1 We recommend washing your micro-fiber cleaning pads separately from other fabrics to avoid picking up lint. **Only use liquid detergent (no powder detergent). Do not use any fabric softeners or bleach.** Line dry or dry on a low dryer setting. (fig. 25)
- 2 If there are loose threads on the micro-fiber cleaning pad carefully cut the thread with scissors. Don't pull on them or cut at the base. (fig. 26)

**! IMPORTANT:** The micro-fiber cleaning pad may be very hot from the steam. Use caution when removing. Let the unit cool for 2-3 minutes.

**💡 Cleaning Tip:** To prevent clogging, it is recommended that you periodically clean the Direct Steam Nozzle and the extension hose stem with the cleaning tool provided or a paper clip.

CLEANING TOOL GOES HERE

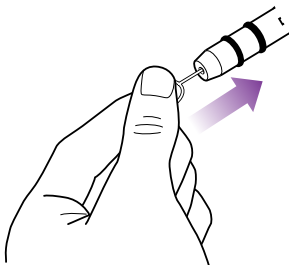


fig.27

### CLEANING THE NOZZLE

- 1 Your **Handheld Steamer** should not normally require cleaning, however, should you notice a decrease in the steam output, it may be necessary to remove mineral deposits built up around the nozzles.
- 2 Unplug the cleaner from the electrical outlet.
- 3 Use the provided nozzle cleaner or a small diameter stiff metal wire, such as a straightened metal paperclip, and carefully insert the end of the wire into the nozzle orifice. See illustration above. (fig. 27)
- 4 Move the wire back and forth several times to remove any deposits.
- 5 Plug in the appliance to the power outlet and test steam output.

# Troubleshooting Guide

PROBLEM	POSSIBLE REASONS & SOLUTIONS
<p>The <b>Shark® Lift-Away™ Pro Steam Pocket®</b> Mop will not turn-on.</p>	<p>Your steam mop should be securely plugged into a 120V AC electrical outlet only.</p> <p>Check your fuse or breaker.</p> <p>If your unit still does not work, call <b>1-800-798-7398</b>.</p>
<p>The unit will not make steam.</p>	<p>Is there water in the water tank? If not, add water to your steam mop following instructions on page 4.</p> <p>If the unit still does not make steam, follow the instructions on page 13 to clean the nozzle.</p>
<p>Cannot select steam setting/flashing blue light remains on.</p>	<p>If you have already plugged in your unit, unplug and try a different outlet. This may reset the standby mode.</p> <p>Add water to the tank and select steam setting by pressing the standby button.</p> <p>If your unit still does not work, call Customer care at <b>1-800-798-7398</b>.</p>
<p>The <b>Shark® Lift-Away™ Pro Steam Pocket®</b> Mop leaves water on the floor.</p>	<p>Check to see if your micro-fiber cleaning pad is too wet. We recommend you unplug the steam mop and change the micro-fiber cleaning pad.</p> <p>Make sure the micro-fiber cleaning pad is attached correctly.</p>
<p>The <b>Shark® Lift-Away™ Pro Steam Pocket®</b> Mop left a white spot on the floor.</p>	<p>Do not leave your steam mop on the floor with a damp or wet cleaning pad.</p> <p>If you're using tap water we recommend switching to distilled water.</p> <p>Make sure the cap is securely on the water tank.</p>
<p>Floors are cloudy, streaky or spotty after steaming.</p>	<p>The micro-fiber cleaning pad might be dirty. Flip or change the cleaning pad.</p> <p>If you washed the cleaning pad with powder detergent, then it might be ruined. Replacement pads are available at <a href="http://sharkclean.com">sharkclean.com</a>.</p> <p>This could also be an indication of prior soap or grease residue that has accumulated on the floor. As our steam mops use only a small amount of water, it may not be wet enough to rinse off the accumulation that the steam is bringing to the surface. We suggest rinsing the floor with nothing but water, letting it dry, and then steam mopping again with a clean pad. One or more rinses generally removes the residue.</p> <p>A more stubborn case may require you to rinse the floor with a mix of one part vinegar and two parts water.</p>
<p>The <b>Shark® Lift-Away™ Pro Steam Pocket®</b> Mop is hard to push.</p>	<p>Make sure the micro-fiber cleaning pad is attached correctly.</p> <p>Check to see if the cleaning pad is excessively dirty. Replace if the cleaning pad is too dirty or wet.</p>
<p>The nozzle leaves water drops on the garment.</p>	<p>The small steam bonnet frame must be in place at all times during usage. The bonnet prevents water drops from being left on the garment and removes impurities from your water.</p> <p>If the steam bonnet is too wet or the frame has condensation, let the unit cool for 30 minutes, remove the steam bonnet and let it dry out before using again, or replace with a new steam bonnet.</p>



# ONE (1) YEAR LIMITED WARRANTY

**EURO-PRO Operating LLC** warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, return the complete appliance and accessories, freight prepaid. For Customer Service support, call 1 (800) 798-7398 or visit our website [www.sharkclean.com](http://www.sharkclean.com).

If the appliance is found to be defective in material or workmanship, **EURO-PRO Operating LLC** will repair or replace it free of charge. Proof of purchase date and \$ 14.95 to cover the cost of return shipping and handling must be included. \*

The liability of **EURO-PRO Operating LLC** is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by **EURO-PRO Operating LLC**.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **EURO-PRO Operating LLC** warranty if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. **In no event is EURO-PRO Operating LLC** liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

**\*Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.**

## OWNERSHIP REGISTRATION CARD FOR CANADIAN CONSUMERS ONLY

Please complete and return within ten (10) days of purchase. The registration will enable us to contact you in the event a product defect is discovered. By returning this card you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

RETURN TO: **EURO-PRO Operating LLC**, 4400 Bois Franc, St. Laurent, Quebec H4S 1A7

PURCHASER: .....

ADDRESS: .....

DATE OF PURCHASE: ..... MODEL: **S3901WM 11** .....

NAME AND ADDRESS OF STORE: .....

U.S.: EURO-PRO Operating LLC  
Newton, MA 02459

Canada: EURO-PRO Operating LLC  
4400 Bois Franc  
Ville St. Laurent, Québec H4S 1A7

1-800-798-7398

[www.sharkclean.com](http://www.sharkclean.com)

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PRINTED IN CHINA  
S390IWM.E.110420

Illustrations may differ from actual product.

US Patent Nos. 7669280, 7600401, D611214, D626711,  
D599518, D599517